

HILLFIELDS ACTION PLAN

NOVEMBER 2014

ISSUE	SPECIFIC LOCATIONS/HOT SPOTS IN HILLFIELDS	ACTION IN RESPONSE	LEAD AGENCY	PROGRESS TO DATE
Anti-Social Behaviour	<p>Village Square, Pioneer House</p> <p>Wren Street</p> <p>Kepple Street</p> <p>Cambridge Street</p> <p>Harnall Lane East/Craners Road</p> <p>Stoney Stanton Road</p>	<p>Increase confidence in reporting incidents through widespread dissemination of various contact details and mechanisms to report for both local residents and professionals. –including leaflet drops, posters, information boards, community establishments, shops, health surgeries</p> <p>Gather intelligence on individuals and perpetrators of ASB for specific case management at Local Case Management Forum including any action taken.</p>	<p>West Midlands Police – Local Neighbourhood Policing Team</p> <p>CCC – Community Safety Team & Street Based Personnel</p> <p>New Communities Forum</p> <p>CCC - Youth Service</p> <p>CCC - Childrens Centre</p> <p>Registered Social Landlords – Whitefriars, Midland Heart, Orbit</p>	<p>Patrol Strategy in place, whole area forms part of the daily scanning exercise. Response made to calls during duty of NPT and then response teams. Parks and Open Spaces form part of daily patrol strategy. Trigger plan is in place and available for all Coventry police officers for any offences in Swanswell Park.</p> <p>Progress in the development of a good working relationship with the New Communities group in the area.</p> <p>Contact details made</p>

		<p>Monitor parks and open spaces.</p> <p>Youth Workers to engage with young people in the area and provide activities where applicable.</p> <p>If Addiction is a factor in nuisance/offending behaviour then refer relevant individuals into treatment through local case management forum</p>		<p>available to all.</p> <p>Attempts have been made to engage with the young people and families. Some will engage but others are less inclined to do so.</p> <p>Works on the Village Square have commenced and appear to have made a difference to the ASB.</p>
<p>Criminal/Offending Behaviour</p> <p>Sex Working</p> <p>Alleged Drug Dealing</p>	<p>Hotspots include:-</p> <p>Gilbert Close,</p> <p>Days Close</p> <p>Napier St</p> <p>Catherine St</p> <p>Burlington Road</p> <p>Vauxhall St</p> <p>Britannia Street</p>	<p>Regular patrols (WMP, Sex Worker Professional organisations).</p> <p>Continued action of Operation Scarlet.</p> <p>Deployment of cameras in the area.</p>	<p>West Midlands Police – Local Neighbourhood Policing Team</p> <p>Kiros SWISH</p> <p>Hope Centre</p> <p>Cherish</p> <p>CCC – Environmental Crime</p>	<p>Included in operation scarlet patrols.</p> <p>Kiros Outreach service twice a week in the whole area.</p> <p>All drugs intelligence is recorded on WMP intelligence systems and disseminated/actioned accordingly including maximising opportunities for surveillance and</p>

				<p>Warrants.</p> <p>WMP increased patrols at targeted times as identified by elected members.</p>
Street Drinking	<p>Village Square, Pioneer House</p> <p>Harnall Lane East</p>	<p>Action new initiative - street drinking programme.</p> <p>Whitefriars Concierge to report incidents and take appropriate action.</p> <p>Referral to treatment programmes through local case management forum on case by case basis</p> <p>Officers exploring shared use and monitoring of CCTV in Hillfields</p>	<p>CCC - Community Safety Team</p> <p>West Midlands Police – Local Neighbourhood Policing Team</p> <p>Whitefriars</p> <p>Salvation Army</p>	<p>Patrol strategy in place, location forms part of daily scanning.</p> <p>Use of service providers 'Hub' at premises in Paul Stacey House.</p> <p>Re-designing the village square has begun and the area is much improved. Further works are planned.</p> <p>Salvation Army regularly patrol and will challenge any street drinking and will pay particular attention to their clients.</p> <p>Representation has been made to licensing to support the refusal of any new 24 hour licensed premises in the</p>

				Hillfields area.
Environmental & Street Cleaning	Village Square, Pioneer House	Scheduled for whole area - clean ups, grass mowing, weeding, flower bed maintenance, area inspections and clean ups.	CCC - Street Services	Site maps completed. Maintenance and schedules of work agreed and actioned
	Primrose Hill Street – Pavements		CCC – Youth Service	
	Napier Street	Graffiti removal.	Whitefriars	Monthly clean of adopted highway by barrow operatives.
	Wren Street	Discourage people from using the flower beds wrongly.	CCC Street Based Personnel	Pavement sweeper visits fortnightly in Autumn (leaves) and monthly thereafter.
	Cambridge Street		CCC – Community Development Service	Pavements currently swept by pavement sweeper Monday to Friday early morning.
	Kepple Street	Primrose Hill Street repair/relaying of paved areas in front of shops.	CCC – Property Portfolio Management	Road channels swept weekly. All parks have regular scheduled cleans.
	Whole Area – Flower Beds	Removal of illegally posted advertisement posters. Cases to be investigated in line with the public enforcement policy so that appropriate action can be taken.	CCC – Highways	
	Whole Area – Fly-tipping / Rubbish		CCC – Environment & Housing Enforcement Team	
	Burlington Road		CCC – Planning Enforcement	Redesign and works to alter the layout of the Village Square has started. A difference in the use of the village square has been noticed and more works are scheduled.
	Cross Street	Primrose Hill Street – Decoration and repair of properties / shop frontages	Private Landlords	
	Rear of Victoria Street access off Wellington Street	Redesign car park layout	CCC – Parks & Leisure Services	
			CCC – Occupier	

		<p>at Napier Street. Remove redundant walls. Install barriers to entrances. Establish feasibility of reinstating cameras in Napier Street</p> <p>Maintain equipment in the parks.</p> <p>Remove fly-tipping. Ensure proper use of waste bins. Cleaning of alleyways. Education programme to be adopted using pictorial leaflets. Fire service to patrol area and report back. Translate literature – re: waste removal / flytipping into relevant languages</p>	<p>Support West Midlands Fire Service</p>	<p>Fly-posting, every case is taken and considered in line with CCC enforcement policy.</p> <p>Napier Street walls – on-going work - applying for funding for 2014/15 financial year to carry out works to reduce some of the walls. It is not possible to remove all of the walls as some form barriers between differing ground levels. Consideration also has to be given to the fact that walls fall within the demise of individual leases and some tenants may not want to lose their boundary wall.</p> <p>Every case of fly-tipping is investigated in line with the public enforcement policy so that appropriate action can be taken. The site clearance team respond to fly-tipping reports</p>
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				<p>generated by CCC contact centre.</p> <p>Community Payback continues to work in the area.</p> <p>The works on the village square have much improved the look of the area and it appears to be cleaner.</p>
<p>Parking</p>	<p>Primrose Hill Street/King William Street</p> <p>Whole area.</p> <p>Clifton Street</p> <p>Victoria Street</p>	<p>Parking Enforcement Officers to patrol the area more frequently.</p> <p>Police to pay attention to the area as patrols allow.</p> <p>Taxi Licensing to look at the development of what appears to be an unofficial taxi rank.</p>	<p>CCC – Highways</p> <p>West Midlands Police – Local Neighbourhood Policing Team</p> <p>CCC - Taxi Licensing</p>	<p>Officers to patrol on a frequent – daily basis</p> <p>A review of the number of parking bays in conjunction with taxi owners is on going.</p>
<p>Nuisance from residential premises</p> <p>Noise, chaotic lifestyle & scrap dealing</p>	<p>Blythe Road/Jesmond Road</p> <p>Coronation Road & Wren Street</p>	<p>Case-manage applied against problematic households/individuals and referrals made to applicable support programmes.</p> <p>Visits to premises</p>	<p>CCC - Community Safety Team</p> <p>CCC – Street Based Staff</p> <p>West Midlands Police – Local</p>	<p>Visits made to occupants and owners of premises where nuisance issues are evidenced. Action is taken on case by case basis and is appropriate</p>

		<p>occupants and/or owners to address behaviour and conduct. Where agreement of permit is breached – enforcement action is taken.</p> <p>Police and wardens to patrol and monitor the hotspot locations.</p> <p>Permits checked & verified</p>	<p>Neighbourhood Policing Team</p> <p>CCC – Planning Enforcement</p> <p>CCC – Licensing</p> <p>CCC Environment & Housing Enforcement Team</p>	<p>to the volume and severity of the nuisance being evidence. Action ranges from initial warnings through to civil interventions including premises closure, tenancy enforcement action and planning enforcement.</p> <p>Licensing regulate the scrap permits. The Environment Agency regulate waste carriers licenses.</p>
Cabinet Member Reports	Community Safety issues in Hillfields	A combined report has been compiled and is in the Cabinet Member Process	CCC – Community Safety Team	Report is in the Cabinet Member process.